



FIRST FRIDAY SAFEGUARDING PARTNERSHIP FORUM

For all in Education, Health, Children's Social Care, Police, Adult and other public services who are members of the Newham Safeguarding Children Partnership



Agenda March 2023

Time	Item	Presenter
10.00	Welcome and Introduction Recap Standing items <ul style="list-style-type: none"> • 7 min Briefing Update • Action Plan reminder <ul style="list-style-type: none"> • Live Sign 	Natalie Newton NSPC Business Manager
10.15	Rochdale Child Death – Awaab Ishak 3mins https://www.itv.com/news/granada/2022-11-15/awaab-ishak-two-year-olds-death-caused-by-mould-in-flat	Video
10.20	Any Questions	
10.25	Recent death of child in Rochdale – Newham's response Menti- Meter Questions	Emma Brunskill-Powell
10.45	Exploration of the Ishak Family's lived Experience – Could this happen in Newham?	Discussion & Video
11.15	NSCP TNA and Training Available 2022-23 Sadie 15th March Click here to join the meeting	Sheila Leighton Safeguarding Lead
11.25	Menti- Meter Questions Closing Remarks	

Dates of Future Meetings: 5th May 7th July 2023

Recap from last Forum

Sadie CSPR Learning inc 7 min briefing
Centre of excellence for CSA 7 Tool
NEL /TIGER Child Sexual Abuse Hubs
Training

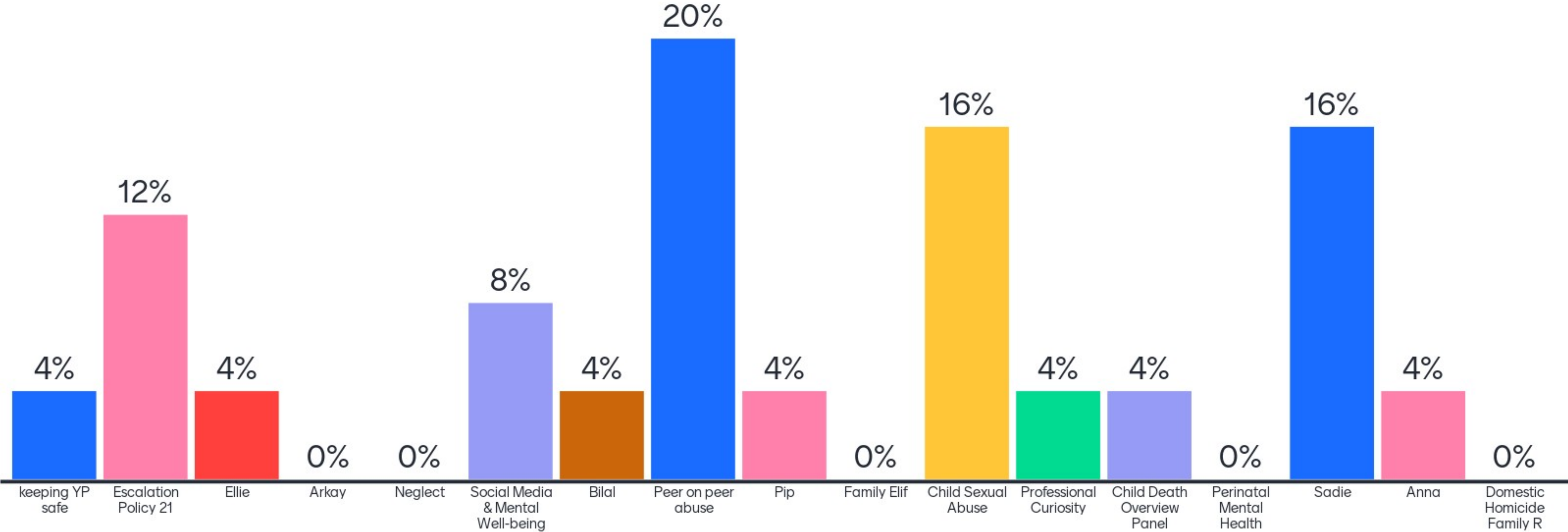


www.menti.com -

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What 7 minute briefings have you used ?





Name of section and team Contact details

Please ensure you keep a copy of this discussion and plan for your records

Action Plan

What actions have been agreed to improve practice?

Please ensure you keep a copy of this discussion and plan for your records

Identify the learning or recommendations that are relevant to your team and your team's discussion on those points

1

2

3

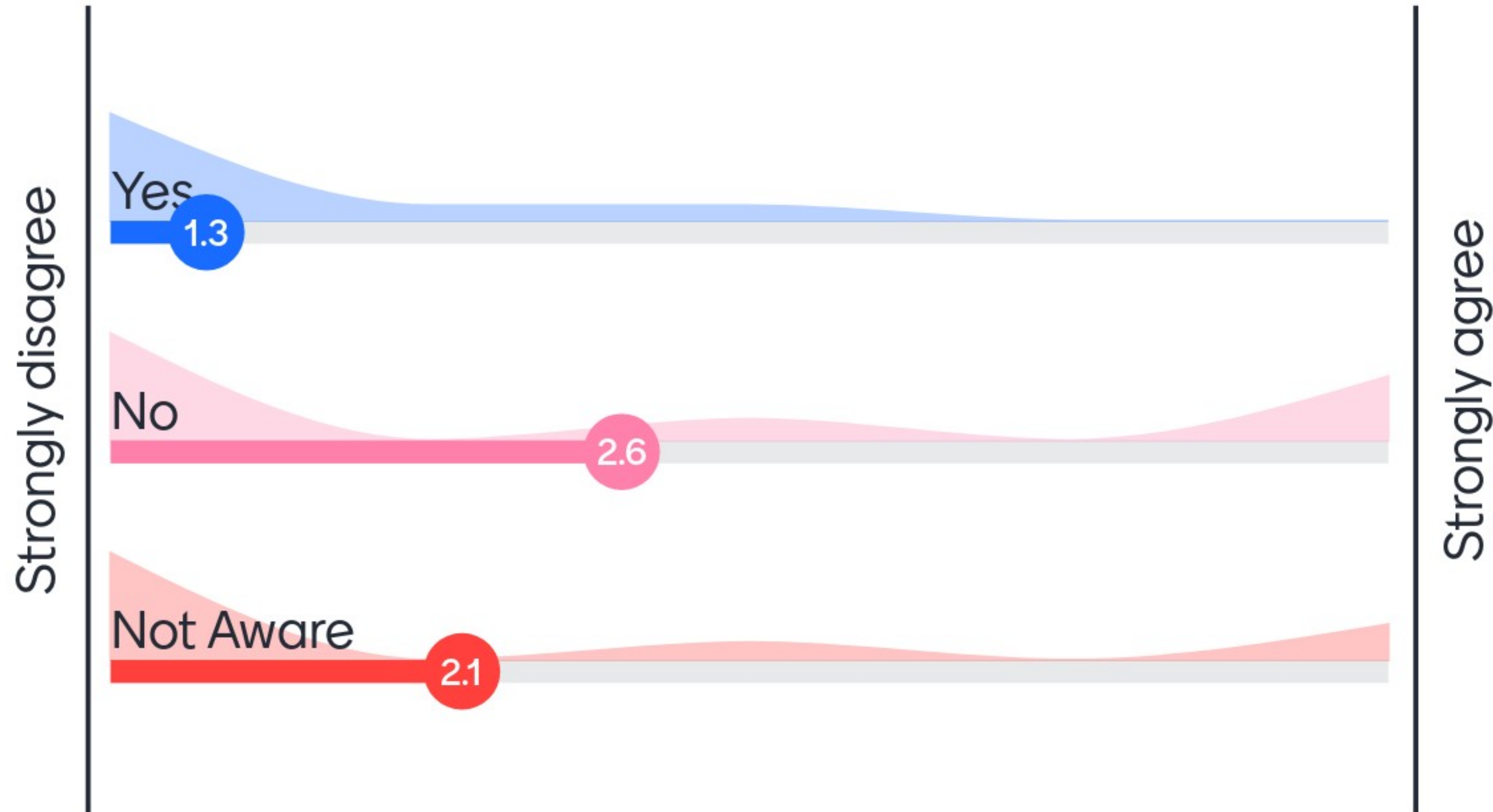
7 Minute Briefing - Action Plan

Title of 7 Minute briefing

Name of organisation Team manager

What need to happen?	Who will do it?	By when?	How will you know when this has been done?	How will you know if it has worked?

Have you used an action plan





Confidential Area

Home

Children & Young People

Parents & Carers

Professionals

Community

Early Help

Learning Zone

About

7 Minute Briefings – Confidential Area

This password protected area contains learning related to Newham specific cases. To document your learning you can access this tool, which can evidence and track the learning with in your agency. This area should be used to share good practice and learning within Newham.

Please add in the same the provided log-in password to watch all videos.

Anna



Ellie



Keeping Young People Safe



How to access the secure 7 minute briefings



NEWHAM
SAFEGUARDING CHILDREN
PARTNERSHIP

 Mentimeter

Email the LSCB.administrator@newham.gov.uk using the subject title: *Access to secure 7 minute briefings*

Please send your *feedback* to the same email address with details of who the briefing has been shared with and how the learning is being used to improve safeguarding practice.



Live Sign up

- Take this opportunity to request access to the confidential site.
- This comes with responsibilities –
 - That you disseminate the information within your establishment
 - Complete action plan to document and evidence change and outcomes
 - Share your action plan with the NSCP

Rochdale Child Death;

Awaab Ishak

Damp & Mould

Housing Strategy Manager, Housing Emma Brunskill-Powell



DAMP AND MOULD

Aims:

- Provide an overview of the risks and impacts of damp and mould
- Set out the routes the Council has to tackle damp and mould
- Show how practitioners can access support for residents
- Provide an update on the latest developments in terms of national and local policy

Can you name any causes of any damp and mould?

Poor ventilation

Insulation

Poor ventilation

Poor air circulation/ventilation

Cold property

condensation, not airing the room,
not opening windows

Poor maintenance

Poor ventilation

Condensation

Can you name any causes of any damp and mould?

Lack of air circulation

Use of wrong paint

washing hanging inside home

Cooking and drying clothes indoors

Ventilation

Lack of education

leaks from outside wall/maybe issues with drain pipe

Breathing difficulties

breathing issues asthma

CAUSES OF DAMP AND MOULD

- Leaking pipes wastes, drainage and overflows
- Rainwater from defective roof coverings
- Blocked or leaking gutters and broken pipes allowing rainwater to enter
- Penetrating dampness around windows, through walls (such as through pointing in brick walls)
- Raised ground levels allowing dampness to enter
- (In rare cases) rising damp due to lack of, or no effective, damp proof course
- **Condensation**

CONDENSATION

- Moisture is released into the air through normal daily activities in these areas such as washing, cooking, drying clothes, showering and bathing
- If a property is not properly ventilated, this moisture can condense forming damp patches on colder surfaces such as windows, cold walls or behind cupboards and wardrobes. It often forms on north facing walls
- Damp walls and windows can cause mould growth
- The appearance of mould may be black, white, yellow or green in colour, depending on the specific type of mould and the surface that it grows on
- Black spot mould for example, forms pyramid shapes in wall corners and at wall/floor or wall/ceiling margins because of condensation
- The only lasting way of avoiding severe mould is to eliminate the cause of the dampness.

CONDENSATION

Condensation is not necessarily the fault of the resident. The property could have a number of defects that result in inadequate ventilation:

- Lack of extractor fans in kitchens and bathrooms
- Air bricks that have been covered up or filled in
- Trickle vents that are broken or painted over
- Insulation to the property that doesn't allow the walls to “breathe”

In some cases there is action that residents can take to reduce the risk of damp and subsequent mould growth. However it is crucial that all other causes are ruled out first, rather than blaming residents for “lifestyle issues”.

What are the impacts of damp and mould?

It spreads to more of the property

Asthma

Breathing issues

Health deteriorates

Chest infection

Difficulty breathing

Breathing difficulties

Chest infections

Respiratory issues

What are the impacts of damp and mould?

More likely to get cold and flu and other conditions

Respiratory problems, or exacerbating these

Emotional impact

IMPACTS OF DAMP AND MOULD

- Respiratory problems
- Respiratory infections
- Allergies
- Allergic reactions like runny nose and red eyes
- Skin rashes and exacerbation of skin conditions
- Asthma
- Mental health impacts
- Stigma/shame

VULNERABLE GROUPS

If you live with damp and mould you have a heightened likelihood of experiencing health impacts. However some groups are particularly vulnerable:

- Babies and children
- Older people
- Those with existing skin problems, such as atopic eczema
- Those with respiratory problems, such as allergies and asthma
- Those with a weakened immune system, such as those having chemotherapy

WHAT TO LOOK OUT FOR

- Damp patches on walls and ceilings – particularly external walls
- Mould growth in corners or next to skirting boards
- Tidemarks on walls
- Smell of damp or mould

Mould is most dangerous in bedrooms and living rooms

The following aren't symptoms but can be linked to a heightened risk:

- Lack of (or broken) extractor fans in kitchens and bathrooms
- Very cold homes with poor heating
- Other disrepair issues
- Severely overcrowded homes

WE ARE NEWHAM.

HOW CAN THE COUNCIL RESPOND?

Private rented
sector

Council tenants

Tenants in
temporary
accommodation

Housing
association
tenants

PRIVATE RENTED SECTOR TENANTS

- Over 50% of households in Newham live in the private rented sector. Nationally the PRS is around 19%.
- Tends to have the worst property conditions
- Security of tenure is an issue with many private tenants having to move relatively frequently and far more often than other tenures. Landlords can evict without needing any reason (section 21 notice) which allows for “revenge evictions” when repairs are requested or issues are reported.
- Affordability is also an issue – rapidly rising rents due to a shortage in supply of properties means tenants will often endure worse conditions to avoid risking paying higher rents if they choose to move to a better property. High housing costs are also linked to fuel poverty.
- Private rented sector properties might be HMOs (unrelated people renting rooms in a shared house) or single-family dwellings

REGULATING THE PRIVATE RENTED SECTOR

- The Private Sector Housing Standards team (PSHS) regulate private landlords and their properties in Newham.
- There are two main ways we do this:
 1. Enforcing housing law around property conditions and
 2. Property licensing
- Besides regulation also have a more advisory role in helping landlords to access grants to improve their properties and sharing information about rights and responsibilities

ENFORCING LAWS AROUND PROPERTY CONDITIONS

- In response to a direct complaint or referral undertake an inspection of a property and assessing the conditions using the Housing Health & Safety Rating System (HHSRS).
- HHSRS assesses if the poor conditions lead to 1 of 29 possible hazards. They are determined as either serious Category 1 hazards or lower scoring Category 2 hazards. Damp and mould and excess cold are all conditions that are covered by the HHSRS.
- We can then serve a legal document, called an Improvement Notice, on the landlord to make repairs. In more serious cases we can prohibit the use of a property.
- Where a landlord fails to make improvements or improve poor management then the council can issue a financial penalty notice (FPN) of up to £30,000 or take the landlord to court and prosecute them
- We sometimes use other legislation like environmental health laws or enforcing minimum energy efficiency standards (EPC ratings)

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PROPERTY LICENSING

- Licence conditions are designed to drive up management standards and professionalism in the landlord sector
- Licensing is important because it allows us to conduct proactive inspections of properties to ensure that they are complying with the terms of their licence
- The main offences are failing to apply for a licence or failing to comply with conditions associated with the licence. Being free from disrepair (including damp and mould) is one of the terms of the licence
- Both offences can use financial penalty notices as well as legal action
- Almost all of Newham is covered by the 5 year schemes, except Royal Victoria and Stratford Olympic Park wards.

HOW TO REPORT AN ISSUE IN THE PRS

- Tenants should report the issue to their landlord first, ideally in writing: email/text/Whatsapp
- If the landlord doesn't respond or fails to resolve the issue in a reasonable timeframe, tenants should contact the Council at:
0203 373 1950 or privatehousing@newham.gov.uk
- The “reasonableness” of the timeframe will depend on the urgency of the issue
- If you as a practitioner want to refer a tenant's issues to us, please send over the following details – name, address, contact tel./email of resident, description of problem, some photos of the area(s) affected.
- These will then be picked up and assessed by our duty officer to triage and decide on next action.

WE ARE NEWHAM.

MORE INFO FOR PRIVATE RENTERS

- Newham's advice for renters can be found at <https://www.newham.gov.uk/housing-homes-homelessness/help-problems-renting-privately/1>
- Shelter also provides great advice for private renters on damp and mould https://england.shelter.org.uk/housing_advice/repairs/damp_and_mould_in_rented_homes
- If the problem is an old, inefficient property that is hard to heat, energy efficiency referrals can be made, either to
 - SHINE, a London-wide scheme which helps residents access funding and help, on **0300 555 0195**
 - The Mayor of London's Warmer Homes Programme providing free heating, insulation and ventilation for low income private renters or homeowners. Tenants can review eligibility and apply here: <https://www.london.gov.uk/programmes-strategies/housing-and-land/improving-quality/warmer-homes/you-apply>

COUNCIL TENANTS

- Newham has around 16,200 Council homes in its stock.
- Council tenants are likely to be older than Newham's wider population.
- There is a significant challenge with damp and mould in our Council stock due to:
 - Building type – lots of blocks of flats
 - Historic underinvestment
 - A historic lack of record keeping in relation to damp and mould; and
 - An approach to damp and mould in previous years that focussed on “lifestyle”, which has now been discredited
- We estimate that around 40% of our stock is affected by damp and/or mould – which is roughly in line with the Mayor of London's estimate.

TACKLING DAMP AND MOULD IN OUR STOCK

- In October 2021 we launched a Damp and Mould Taskforce, established to respond quickly and effectively to reports of damp and mould. In its first year it had 995 enquiries, of which 830 had been resolved.
- We launched the taskforce in response to an Ombudsman report focussing on damp and mould, urging providers to look beyond “lifestyle”
- Project Irene was established in 2020 to target the over 2,300 Council properties that had a lead tenant aged over 70 for proactive inspections. This age group tend not to report disrepair and other issues. 599 inspections were completed from 2020-2021
- We are also undertaking works to our properties: kitchen and bathroom upgrades, improvements to the external fabric of buildings, maintenance of blocks (eg guttering) and planning our retrofit programme

HOW TO REPORT AN ISSUE IN A COUNCIL HOME

- Tenants should take clear pictures of the issue which show where it is in the property and submit these, along with details of who they are and where they live through the online portal at <https://www.newham.gov.uk/housing-homes-homelessness/damp-condensation-mould>
- This page also includes information and advice about reducing the risks of damp and mould and safely cleaning mould that tenants can use

TENANTS IN TEMPORARY ACCOMMODATION

- Newham has the highest number of households in temporary accommodation of any local authority in the country.
- Temporary accommodation can be provided by a private landlord or managing agent or Council. It could also be provided by a registered provider such as Local Space.
- We require all private rented sector properties that are sourced through the Council's dynamic purchasing scheme for use as temporary accommodation to meet a set of standards, which includes being free from damp and mould.
- Prospective temporary accommodation properties secured through this route are also visited by Council officers prior to a household moving in, where it is practicable to do so

TENANTS IN TEMPORARY ACCOMMODATION

- If they are in a temporary accommodation property that is let to them by the Council, they should contact the Damp and Mould Taskforce through the same portal as secure tenants. This can be accessed at: <https://www.newham.gov.uk/housing-homes-homelessness/damp-condensation-mould>
- If their temporary accommodation is let to them by a private landlord they should contact their landlord or managing agent in the first instance. This also applies to Local Space.
- If they do not get a response or the repairs are not completed within a reasonable timeframe, they should contact the Council's temporary accommodation team on LLsupport@newham.gov.uk. The relevant member of the team will contact the managing agent of the property and mediate to ensure that the repairs are resolved.
- As for the private rented sector, the timeframe we consider reasonable depends on the urgency of the issue

HOUSING ASSOCIATION TENANTS

- Tenants should raise issues of damp and mould with their landlords in the first instance, and allow them a reasonable amount of time to make the repairs.
- If this is not successful then they should use their landlord's complaints procedure – this will be accessed through the landlord's website.
- If there is still no response to the complaint, tenants should contact the Housing Ombudsman. A complaint can be submitted to the Ombudsman at and Council complaints team <https://www.housing-ombudsman.org.uk/residents/make-a-complaint/>, with information about the process available at <https://www.housing-ombudsman.org.uk/residents/understand-complaints-process/>.
- At the same time as they contact the Ombudsman, tenants should notify the Council, using the private sector housing mailbox: privatehousing@newham.gov.uk

GOVERNMENT ACTIVITY

- The Government has required all social landlords to provide details on the extent of damp and mould in their stock, and the processes for reporting and resolving it
- As a result of its high rates, Newham has also been asked to submit additional information about its plans to tackle damp and mould holistically
- All local authorities have also been asked to submit evidence on the extent of damp and mould in the private rented sector, and how they tackle it using HHSRS
- The Government is planning additional guidance for social housing providers on combatting damp and mould
- They have also announced “Awaab’s Law” which will set timescales in which works to remediate damp and mould in social housing must be undertaken
- The Government and the Housing Ombudsman have been “naming and shaming” social landlords

DAMP AND MOULD STRATEGY

- The Council is setting out everything that we have in place, as well as our plans to improve in a Damp and Mould Strategy and Action Plan
- Key elements include starting a programme of proactive inspections of council stock, outreach and awareness-raising with other parts of the council and external partners, and a new planned maintenance programme for blocks focussing on the causes of damp and mould.
- This sets out performance measures such as number of inspections undertaken, numbers of cases resolved and numbers of improvements made
- This is currently being finalised and will be published for a public consultation this spring 2023

Any Questions



Lets Explore the Ishak's Families Lived Experience

Sheila Leighton





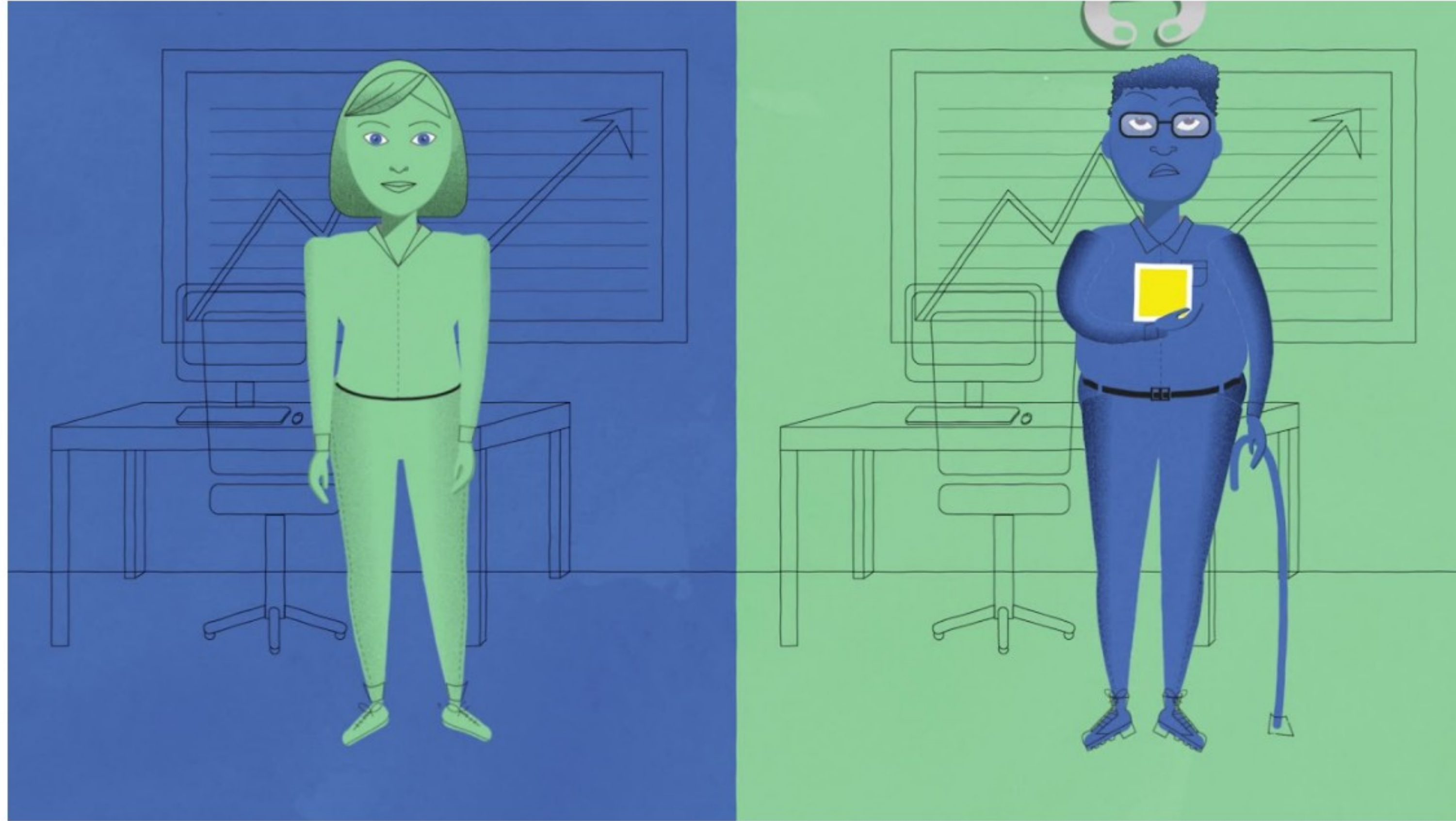
Lets Dig Deeper for the Ishak Family



Open Forum;

Sheila Laeighon





Intersectionality – UK version



Training Needs Analysis

8th March 2023
Survey Monkey



NSCP

Training Needs Analysis

08th March 2023

Time	Item
09.15-09.30	Arrival and refreshments
09.30 - 09.40	Welcome and Introduction Julia Stephens- Row Independent Chair of Newham Safeguarding Children Partnerships
9.40 – 10.35	Professional Curiosity Dave Tapsell Director of Clinical Practice, LBN
10:35– 11.05	Professional Challenge and Using of the Escalation Procedure Pauline Grant, Named Nurse Safeguarding Children, 0-19 Children's Health and Headstart
11.05-11.20	Coffee Break
11:20 – 12.20	Child Sexual Abuse Introducing the North East London Child Sexual Abuse Hub Nazif Taner Project Manager, Barnardos Introducing the practice tools and resources from the Centre for Expertise on Child Sexual Abuse Clare Popham Practice Development Social Worker, Newham Children's Social Care
12.20-1.20	Lunch and Networking
1.20-1.30	Introducing the Learning and Development Session and expectations for the afternoon Emma Brace and Rina Wood Co-chairs of the Safeguarding
1.30-1.50	Overview of the NSCP Learning and Development programme Sheila Leighton Safeguarding Workforce Development Lead
1.50-15.00	Group work to discuss and agree the L&D priorities for 2023/25 Natalie Newton, NSCP Business Manager
15.00-15.30	Overarching professional development needs and a local safeguarding induction Maura Cardy, Interim Safeguarding Manager for the NSCP
15.30-15.45	Feedback, Next Steps and Close Julia Stephens- Row Independent Chair of Newham Safeguarding Children Partnerships

Survey Monkey Request

take 5 min to undertake this survey - link in chat



'Sadie' Briefing

Dates	Who should attend	Method of delivery will be on line
Wednesday 1 st Feb 1-2pm	Multi-agency staff working with the MASH, including social workers, police officers, health staff and British Pregnancy Advisory Service	36 delegates attended
Wednesday 22 nd Feb 1-2 pm	Multi-agency staff working with children in care and care leavers including social workers, fostering staff and foster carers, personal advisors, staff in the Virtual school and the ELFT Looked After Children's Health Teams.	76 delegates attended
Wednesday 15 th March 1-2 pm	Multi-agency staff including: Barts Health; GPs, 0-19 Child Health Service; ELFT CAMHS teams; police officers and social workers in Assessment, Safeguarding and Intervention; School DSLs.	Click here to join the meeting

Please note that if you cannot attend the session specified for your role, please book on an alternative date.
The content of each session will be the same.

Training Relevant to CSA

Multi Agency Offer March to July 2023

09/03/2023 Sibling Abuse (9.30am - 1pm) [09/03/2023](#)

15/03/2023 Understanding Adolescent Mental Health: Implications for practice and improving wellbeing (9.30-3.30pm) [15/03/2023](#)

17/05/2023 Intra Familial child Sexual abuse (multi agency) 10am to 4.30pm - another date to be arranged [17/05/2023](#)

23/05/2023 Child Criminal Exploitation [23/05/2023](#)

06/06/2023 Complex Harm AM [06/06/2023](#)

06/06/2023 Contextual Safeguarding PM [06/06/2023](#)

06/06/2023 Healthy Relationships & Online Sexual Content 10am-1pm [06/06/2023](#)

27/06/2023 Child Criminal Exploitation [27/06/2023](#)

29/06/2023 Working Together to Safeguard Children Cared Away From Home [29/06/2023](#)

Multi Agency Offer March to July 2023

14/03/2023 Domestic Abuse Advance
[14/03/2023](#)

16/03/2023 Child Neglect: Assessing the Quality of Parental Care – using GCP2 Tool 10-4pm [16/03/2023](#)

21/03/2023 Child Protection and Conference Group Meetings [21/03/2023](#)

28/04/2023 GCP2 Surgery – Beyond the training 10am-12 midday [28/04/2023](#)

02/05/2023 Female Genital Mutilation (10am to 12 midday) [02/05/2023](#)

11/05/2023 Complex Safeguarding -Risk & Strengths - linked to faith and belief-NSCP
[11/05/2023](#)

11/05/2023 Extremism and the impact on children and young people [11/05/2023](#)

15/05/2023 Managing Allegations and LADO Roles [15/05/2023](#)

16/05/2023 Cultural Competence and Safeguarding [16/05/2023](#)

01/06/2023 Think Child, Think Family - Think Everyone has a Life story [01/06/2023](#)

06/06/2023 AIM Foundation Training(Awareness of Harmful Sexual Behaviour Foundation Course [06/06/2023](#)

04/07/2023 Domestic Abuse Advance

11/07/2023 Child Protection and Conference Group Meetings [11/07/2023](#)

What are your 2 takeaways from today's session?

Newham's dire housing situation

I've recently visited a privately owned flat which was awful! So it was good to hear about what housing is foing

The importance of knowing what's going on in the home