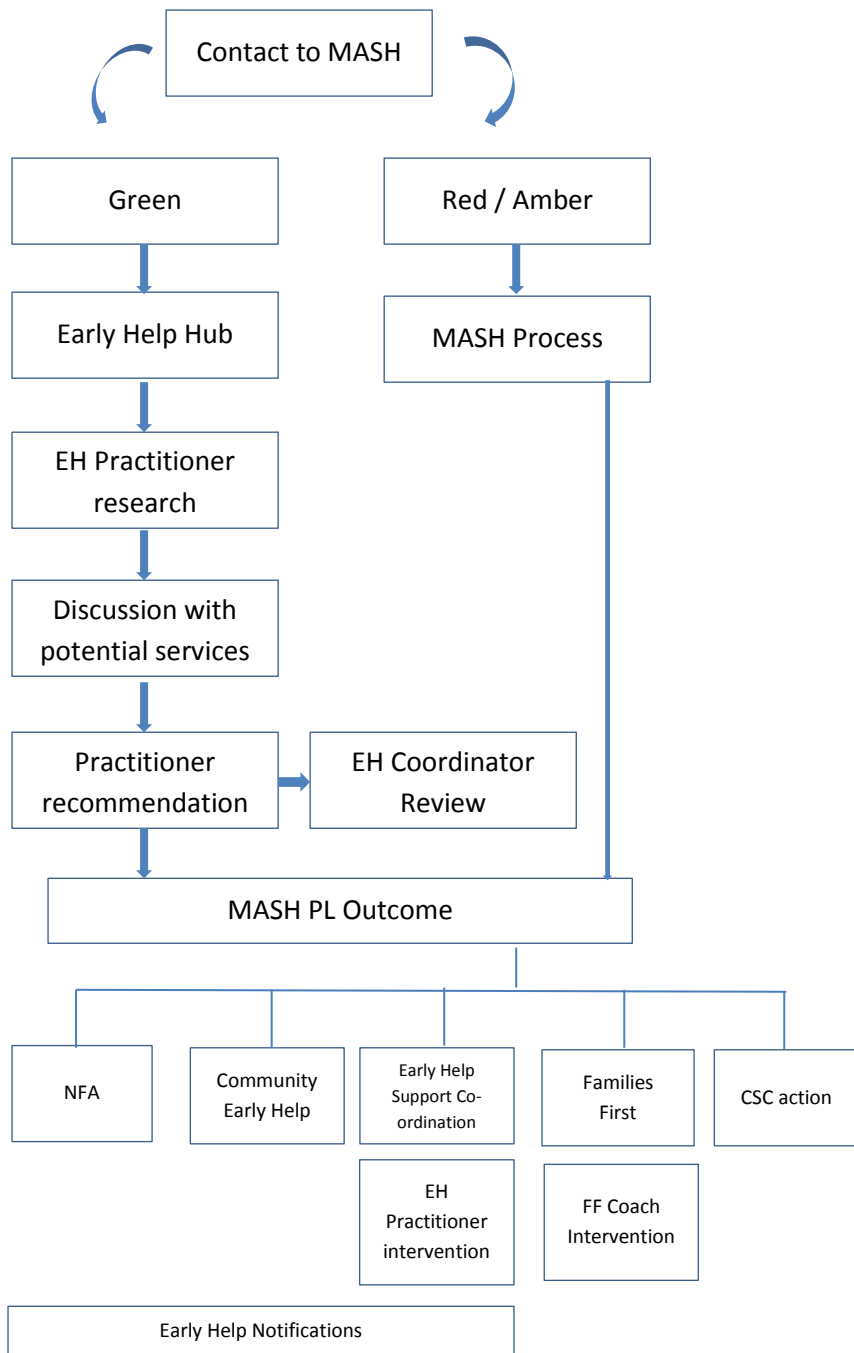


Early Help Hub Process Map



Community Early Help Support and Intervention Pathways

- Newham Family Information portal
- Local SEND Offer
- Community Health
- Headstart
- Community CAMHS
- Schools
- Voluntary and Community Services
- Children’s Centres
- Parenting Programmes
- Youth Zones
- Newham Youth Advocate
- Housing Early Intervention Service
- Targeted Youth Intervention
- Early Help Hub
- Intensive Family Support Team
- Hestia
- Change, Grow and Live/ADFAM

Family First Criteria Exclusions

- Unborn
- Children with additional needs and or disabilities (unless impacting on the wider family)
- Housing needs only (we would consider risk of homelessness or temporary accommodation if impacting on, for example, attendance)
- Domestic services (i.e. Cleaning Homes)
- Accompanying clients to appointments (unless it’s part of ongoing support)
- Providing childcare

To search for support for families, including the local offer for SEND
<https://families.newham.gov.uk/kb5/newham/directory/home.page>

Search Newham Local Offer

Early Help Hub

LEVEL 2 THRESHOLD OF NEED HAS BEEN MET & FAMILY HAVE CONSENTED TO SUPPORT

The family presents with multiple needs that require intensive support

Intensive Support

L2b Families First

FAMILIES FIRST

The family's needs ***intensive multi-agency*** support over a longer period of time of ***3-6 months duration***. A Families First Coach will be identified to coordinate a whole family plan and Team around the Family (TAF).

- Parental domestic abuse
- Parental mental health
- Parental substance misuse
- Parents with learning disabilities
- Family conflict
- Children/ Young People at risk of exclusion or those who have already been excluded from school, including young people not in education, employment or training (NEET)
- Children/Young People missing education or having low school attendance
- Children/Young People at risk of exploitation in the community
- Children/Young People with emotional well-being difficulties

Coordinated support is required in the absence of an identified lead practitioner or agency

Targeted Support

L2a Early Help Support Co-ordination

EARLY HELP HUB

EARLY HELP SUPPORT CO-ORDINATION (EHSC) IS NEEDED

A suitable ***lead practitioner or agency has not been clearly identified at the point of contact to support the family with low level unmet needs.***

An Early Help Hub ***coordinated multi-agency response*** is required for up to ***6-8 weeks duration*** leading up to the first Team around the Family (TAF) meeting. An Early Help Hub Practitioner will initially co-ordinate support around the family and will seek to identify a suitable lead practitioner from universal services to continue this support.

A universal lead agency has been identified to support the family

Universal Support

L2a Universal Services

UNIVERSAL EARLY HELP

A ***lead agency has been identified*** to support the family with ***low risk unmet needs that require either a single or multiagency response.***

Universal Services that are available to provide this support are: Schools, Children Centres, Health professionals, Domestic Violence Services, Voluntary and Community Services, Headstart, NewDay Education Team, Housing Support Services, CAMHS and targeted youth services.